

MassHealth Clarifies Nursing Facility Staffing Oversight and Signals AG Enforcement Risk

Fraud & Abuse

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MassHealth's recent [Nursing Facility Bulletin 200](#) signals a more aggressive approach to policing staffing levels driven by data mining—and a clearer path from compliance issues to fraud enforcement. The bulletin formalizes a quarterly framework using CMS Payroll-Based Journal (PBJ) data, requiring facilities to maintain an average of at least 3.58 hours per patient day (HPPD), with tiered rate reductions of up to 3% for those that fall below the threshold. Crucially, HPPD is calculated on a quarterly basis from daily staffing and census inputs, consolidating operational data into a single metric that drives both payment adjustments and enforcement exposure. The bulletin also establishes a structured enforcement process, including overpayment notices and a defined dispute window, and confirms that MassHealth may pursue sanctions and refer providers to the Attorney General where it identifies low staffing levels or misleading PBJ reporting—reflecting an ongoing trend of using PBJ data as a trigger for fraud investigations.