

CHAI Releases Best Practice Guides for Responsible AI in Medicaid

Digital Health

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The Coalition for Health AI (CHAI) also announced a new [Best Practice Guide](#) aimed at helping states, developers, and health organizations responsibly deploy artificial intelligence in Medicaid eligibility processes. Developed with input from more than 40 health care organizations, the guidance provides practical, role-based recommendations for high-stakes functions like enrollment and eligibility adjudication, while emphasizing transparency, fairness, and human oversight.

Designed as a timely resource ahead of federal implementation deadlines, the guide seeks to help modernize Medicaid operations, reduce administrative burden, and minimize the risk of inappropriate coverage loss—ensuring AI supports efficient processes without compromising patient access or equity.