



Melissa Serrano

Controller

Los Angeles: 310.551.8196
mserrano@hooperlundy.com

EDUCATION

Mount St. Mary's University,
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With an intuitive understanding of the nuances and complexities of law firm financial operations, Melissa Serrano brings a wealth of experience, proven leadership skills, and an infectious smile to her role as Controller at Hooper, Lundy & Bookman's Los Angeles office.

Melissa's natural affinity for numbers and an academic focus on accounting formed the foundation for a career immersed in billing, revenue cycles, accounts receivable and payable, trust accounting, and all other aspects of a large law firm's financial infrastructure. She matches her accounting acumen and meticulous attention to detail with an equally strong track record leading and developing high-performing teams and driving process improvements, including system implementations and department integrations. Melissa's leadership is defined by her personable demeanor, grace under pressure, and sincere desire to empower team members with the information they need to be successful both at the task at hand and when facing future challenges.